

# Gutter cleaning

We clean all of the gutters in tenants' homes. We do not have a schedule of works for gutter cleaning so the information below will explain how to book your gutter cleaning, what happens next and the process.

If your gutters are overflowing, you can request them to be cleaned by emailing [info@saffronhousing.co.uk](mailto:info@saffronhousing.co.uk) or calling 01508 532000.

We will then contact you to arrange an appointment for one of our Maintenance Assistants to come and clean your gutters. We will need to have access to the front and back of your home to be able to do this.

We block book gutter cleaning by area, this means we do any reported gutters in a village or town at a time.

If there are any other repair works that we see whilst cleaning the gutters, for example rotten timber or a missing roof tile, these will be reported back to our Maintenance Schedulers who will contact you to arrange a suitable appointment for these works.



## Contact us:

 01508 532000

 [info@saffronhousing.co.uk](mailto:info@saffronhousing.co.uk)

We offer INTRAN, a communication service which provides interpreting and translation services for people who are deaf, hard of hearing or do not have English as a first language. If you require support communicating with us, please contact us using one of the above methods so that we can arrange support with INTRAN.