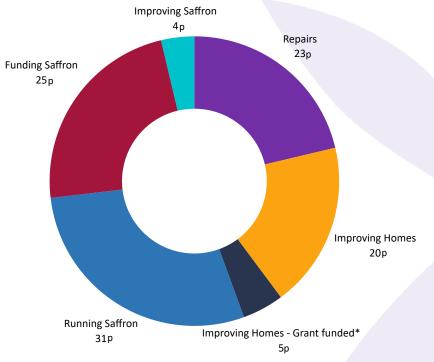
How we are planning to spend your rent next year

We are committed to investing in tenants' homes and improving their energy efficiency. The money we receive from you will help us to do this. We want to share with you how every penny of each pound of rent is used.



- Repairs repairing tenants' homes when they report a problem
- Improving Homes major works, such as replacing boilers, kitchens and bathrooms
- Improving Homes Grant funded* works to reduce the impact tenants' homes have on the environment and help reduce their living costs
- Running Saffron staff, offices, and other costs e.g. utilities
- Funding Saffron interests on the funds
 Saffron has borrowed to buy and build your home
- Improving Saffron financial investment in technology and process reviews

We understand that any increase in rent, especially at this time, may be incredibly difficult for you. We are working with partners to help tenants secure extra funding and support, where possible.

The Tenancy Sustainment Fund (TSF) will be available again in the 2024 financial year, and we will be publishing the new forms on our website in early Spring.

Our staff will be available to help you with any questions or concerns you may have and also signpost you to relevant agencies for further support.

If you are worried about being unable to pay your rent, or if you would like to know more about the TSF, please get in touch with your Income Officer by emailing

incometeam@saffronhousing.co.uk.



^{*}Getting these grants means we can invest more than 100p in every pound