

Saffron News

Let us know your thoughts on this newsletter by emailing communications@saffronhousing.co.uk

SEPTEMBER 2025 ISSUE 7

We are pleased to welcome you to the 7th issue of Saffron's digital news bulletin for tenants and residents. 'Saffron News' is sent as a monthly E-Bulletin, between issues of Saffron E-News magazine. Included in this edition:

- Did you know? Norfolk Citizens Advice are here to support you!
- Find out more about your Neighbourhood Officer.
- Read about the activities day held at Grays Fair Court.

As always, we want to hear from you! Please share your thoughts, opinions, and suggestions by reaching out to us

communications@saffronhousing.co.uk.

From Saffron Housing Communications Team

NEED HELP?

- Report a repair: **01508 532000**
- Make a complaint:
complaints@saffronhousing.co.uk
- Report anti-social behaviour:
info@saffronhousing.co.uk or call **01508 532000**.
- Update your contact details:
info@saffronhousing.co.uk or call **01508 532000**.



Need free advice? Experienced **Norfolk Citizens Advice** advisor, Ben is available for support.

With a strong background in benefit applications, Ben can offer guidance on a wide range of issues, including benefits advice, income maximisation, housing, employment, energy issues and debt-related concerns.

If you feel overwhelmed with your current circumstances, Ben can provide clear and practical support to help navigate challenges and find the best possible solutions.

Call **01508 532000** or email info@saffronhousing.co.uk and ask for a referral to Norfolk Citizens Advice.

BATTERY SAFETY

Hertfordshire Fire and Rescue Service and Fire Chief Global have created a video using real-life examples to highlight the potential dangers surrounding lithium ion batteries, as well as simple changes you can make to keep you and your family safe. Click [here](#) to view their video!



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GRAYS FAIR SPORTS DAY

On Wednesday 10th September, residents, colleagues and family members at Grays Fair Court in Costessey took part in a fun-filled sports and activities morning. Aimed at creating more vibrant, social opportunities for the Grays Fair community, the event enabled residents to participate in an array of retro-inspired activities, including 'hook a duck', shooting gallery (with foam bullets) and hoopla.

Specialist Housing Officer, Angela Symonds, said: 'we had an amazing turn out of residents, friends, family and colleagues for Grays Fair Court Sports Day. It was so great to see so many people with big smiles on their faces. Sports day was followed by a buffet lunch and prize-giving ceremony, where the Yellow Team took home the winner's trophy!' Full the full story [here](#).



NEIGHBOURHOOD OFFICERS

Did you know your Neighbourhood Officer is here to support you and your community? As your essential connection to us, they play an important role in making sure your neighbourhood is safe, well-maintained, and thriving.

Your Neighbourhood Officer is your first point of contact for any tenancy-related questions or concerns. Whether you need practical advice about your home, support with Anti-Social Behaviour issues, or guidance on matters like domestic abuse, they're here to help.

Find out more about your Neighbourhood Officer on our website by following the link [here!](#)



Meet your
**Neighbourhood
Officer**

