

**Q. How does Saffron let out its garages?**

A. When a garage becomes available, we will go through our closed waiting list to see if anyone is interested in the garage. If not, we will advertise the garage on our website.

**Q. Why is the waiting list closed?**

A. We are honouring anyone previously held on the waiting list first, giving them the opportunity to lease a garage before opening it up to everyone.

**Q. Who can rent a garage?**

A. Anyone can bid to rent a garage from Saffron, but priority will be given to Saffron tenants. If no Saffron tenants bid for a garage, then applicants will be allocated the garage on a first-come first-served basis. We recommend you view the garage externally before applying, or accepting to rent a garage. We are unable to provide specific dimensions.

**Q. What happens once I complete an application form?**

A. We will always aim to assess every application and respond to you within 10 working days. Please do bear in mind, this may take a little longer at busy times such as when our team is on annual leave, bank holidays etc but we will get back to you as soon as possible during these times.

**Q. What happens if more than one Saffron tenant bids?**

A. If more than one Saffron tenant bids for a garage we will assess on a first-come first-served basis and check the rent accounts. If accounts are clear, then the tenant who has bid first will be offered the garage. If not, then we will move onto the next tenant, check the account and so on. Tenants with rent arrears will not be offered a garage until their account is clear and up to date.

**Q. What are the rental charges?**

A. Saffron tenant will be charged £9.39 per week for the first garage and £16.01 (including VAT) per week, for any additional garage. Non-Saffron tenants will be charged £16.01 (including VAT) per week for their first garage and any additional garage.

**Q. Will I have to make a payment when I take over the garage?**

A. 4 weeks rent in advance is payable when you take over a garage. Keys will not be released to you until this payment is made.

**Q. What can the garage be used for?**

A. You can use the garage for the storage of a car or for other household items. Storage of any petrol, diesel, or other motor spirit (except what may be contained in the tanks of motor vehicles), empty petrol tins or any other hazardous materials is not permitted by Saffron.

**Q. Do I need Contents Insurance?**

Please ensure that you have appropriate insurance to cover any items stored. Saffron do not take responsibility for any items stored within the garage and are not liable for any damaged/stolen items. We will advise and encourage you to take out Contents Insurance.