



Saffron E-News

The digital update for Saffron tenants

Opportunity to become a Saffron Board Member

We have an exciting opportunity for one of our residents to join the Saffron Housing Trust Board.

The Saffron Board is collectively responsible for ensuring the success of the Trust and its compliance with all legal and regulatory obligations. It does this by directing and supervising the Trust's affairs, providing leadership, and setting the organisation's strategic aims, amongst other responsibilities.

Saffron reserves three positions on its Board for residents, who are nominated by our Tenant Groups following an application and selection process.

Priority skills required:

We are looking for candidates with experience gained through living in one of our homes, or with a working knowledge, of the following skills. We have provided some examples of how each skill might have been gained, but please add to these, as you wish, on your application form:



Customer Care

(such as some experience of our services or digital services)



Areas of Social Policy

(such as health & wellbeing, or personal experience of the welfare benefits system)



Sustainability

(this might include experience of affordable warmth issues, or recycling, energy, or an interest in biodiversity in your garden or a public space)



Asset Management

(such as experience of our repairs or planned works services); and or

Property Development

(such as living in one of our new homes or replying to a planning consultation)



Advantageous

(but not essential)

- Equality, diversity, and inclusion
- Risk identification and management
- Performance management

To find out more about the role, we are holding an online session on **Zoom on Thursday 21st July between 3-4pm** where you will have the opportunity to hear from one of our current Board Members who is a tenant.

If you would like to attend, please email getinvolved@saffronhousing.co.uk or call 01508 532000 and ask to speak to a member of the Customer Engagement Team.

You can also find out more on our website [here](#).

Saffron Needs YOU!

We currently have two new really exciting volunteer opportunities that might suit you:

- Be a member of our **Tenant Scrutiny Group**. With the support of Saffron, you will scrutinise and influence performance, processes, and policies. There is a direct link to our Board so they can hear the tenant voice.
- Be a member of our **Tenant Communication and Support Group**. With the support of Saffron, you will oversee, monitor, and influence communication between Saffron, its tenants, and residents, and help with tenant-to-tenant support and communication.

Watch our short video below to find out more:



Or visit our website [here](#) for more information.

Community and stakeholder event success to mark next stage of Swallowtail Place

The next stage of our new Independent Community Living Plus scheme in Acle has been marked with an event for the local community and key stakeholders.



On Monday 4th July, members of the public were able to drop in, view plans of the scheme and ask staff from Saffron, Norfolk County Council, NorseCare and Broadland District Council any questions.

During the afternoon, partners and other key stakeholders had the opportunity to tour the site to see how the development has progressed and view the recently completed show apartments. Norfolk-based R G Carter are the contractors on site, which is due for completion in the autumn. The exciting new scheme will consist of 58 new affordable one and two-bedroom self-contained apartments, comprised of 41 for rent and 17 available to buy on a shared ownership basis.

All of the homes are designed specifically for people aged over 55, with the rental properties aimed at those with care needs to live independently, creating not only much needed housing but also enhancing the appearance of the local area. On-site care and support will be available 24/7 by NorseCare, giving residents and their families peace of mind that support is close to hand if needed. With the inclusion of

communal spaces such as a lounge, activity room, bistro space and a hair salon as well as outside areas, residents will remain active in the community.

The shared ownership apartments can be bought by those who meet the eligibility criteria, regardless of whether they have a current care need, but they have the opportunity to enjoy all of the facilities on offer at Swallowtail Place.

Faith Davies, Head of Development at Saffron, said: “It has been really exciting for us to be able to invite the local community to look at the layout of the new homes and answer their questions about the apartments and the facilities that will be on offer. The new Independent Community Living Plus scheme will help reduce isolation and allow residents to still feel part of the community.

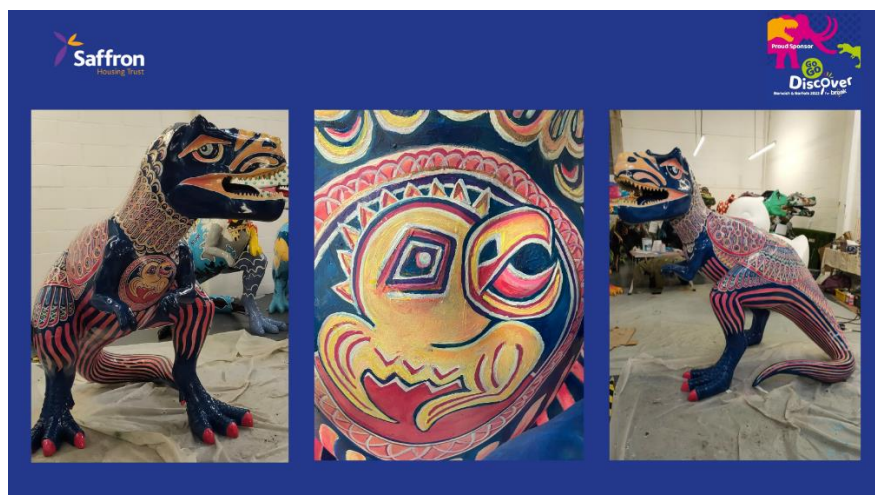


“Swallowtail Place will provide much needed housing and will add to our existing provision for people with care needs in Costessey, Bowthorpe and Diss. We can’t wait to open the doors to the local community.” You can find out more about Swallowtail Place on our website [here](#).

Visit our T-Rex this summer!

The GoGoDiscover trail is now live across Norfolk, and we have a special reward for everyone who finds our T-Rex Perry.

Perry has been designed by Norwich-based artist Roberta Wood, who not only took inspiration from the peregrine falcons located at the cathedral but also from the design of the cathedral itself. Below are a few pictures of Perry.



The trail is now live and will run until Saturday 10th September, with a total of 80 T-Rex and Steppe Mammoth sculptures roaming the streets of Norwich and Norfolk to form a fun, free, family-friendly event. By fundraising during the trail, putting £1 into a collection pot when collecting your map or buying a sculpture at the auction on 28th September, GoGoDiscover supporters allow Break to deliver services giving children and young people on the edge of care, in care and leaving care the best chance of a bright future.

You can find out more about Break and the GoGoDiscover trail on their website [here](#).

We also thought we would find out a little more about our T-Rex artist, Roberta Wood, with a quick Q&A session:

1. Tell us a bit about yourself, how long have you been an artist for?

I'm not sure I would call myself an artist – more of a doodler and thing maker! I've always enjoyed creative activities – even as a child I was constantly making and drawing. My work is very detail-oriented – I see patterns in everything – it's about noticing, finding joy in the little things. I did study at art school – I graduated about 25 years ago (eek – how long), but my work from art school days is very different to now – would you believe I hardly used any colour back then?!

2. Is this your first GoGoDiscover trail?

My first Wild in Art trail* was Go Elephants back in 2008 – this was the first ever Norwich trail (organised by The Forum Trust) and I painted crazy critters all over an Elephant called “Hefty Lump”. I also painted “Clang” for “GoGoDragons” in 2015 (organised by Break Charity) – Clang was a colourful robot dragon with little dragons driving him. I have submitted designs for other trails, but sadly these weren't chosen by sponsors – the sponsorship process is very competitive and you're pitching against some great artists and innovative designs.

3. Tell us a little about the process, from your relationship with Break to your design being chosen?

I've only worked with Break once before (GoGoDragons) and I find the submission process quite trepidatious – it's a bit like a job application – you REALLY want to “win”, but you're never quite sure how far you're going to get! You submit your proposed design ideas as A4 sketches, and then the sponsors select their favourites from all the different options. It was really exciting to get chosen this time and I'm so grateful to Saffron Housing Trust for this opportunity. I was doubly lucky as my mammoth design “Feeding Frenzy” also found a sponsor.



4. How long did it take to complete Perry?

About 200 hours – Perry has got quite complex plumage!

5. Did you change the design at all once you started to paint?

As artists we were contracted to re-produce our submitted designs upon the sculptures without any changes – however there's a lot more space on a 2metre high sculpture than an A4 drawing. I really wanted to play with the design and how it fitted onto the T-Rex sculpture and so I frequently repainted elements as the design grew.

The peregrines at Norwich Cathedral are the main inspiration behind Perry with his intricate patterning drawn directly from the architectural details of the cathedral itself – as the painting progressed the design became far more elaborate than I'd initially imagined.

Additionally, my application only depicted the side view, so the peregrine chick on the front was a bit of a surprise for everyone – including myself!

6. If you had to give one reason why people should visit the trail this summer, what would it be?

Fun! I see so many youngsters (and not-so-youngsters) really enjoying the trail. Each sculpture is so different, but all are highly creative and beautifully executed. These trails are enjoyed by locals and visitors alike – they get people out and about, they bring tourists to the area, and are a great talking point – who doesn't love bumping into a 2-metre high, brightly painted dinosaur on their travels?!

On a serious note – please remember the charity behind the trail – there is so much work behind the scenes and you're looking at an 18-month project to get these trails onto the streets– longer if a pandemic gets in the way! Break is a charity working across East Anglia to provide a brighter future for children and young people on the edge of care, in care, and leaving care. The "GoGo" trails are an innovative fundraising model that bring joy to your neighbourhood – download the trail App or please donate to Break if you can afford to do so: <https://www.break-charity.org/charity/support-us/make-a-donation/>



* GoGoDiscover is the name of the current trail - they are all Wild in Art Trails, and Break tend to use the prefix "GoGo" for all their trails (the first Norwich trail was "Go Elephants" and facilitated by the Forum Trust - Break have organised all subsequent Norwich Trails - also some other trails across East Anglia, the team also delivered Cambridge's first street art trail, Cows about Cambridge in 2021.

New Video Tour of Weavers Court – Independent Community Living Plus



We have created a video tour of one of our Independent Community Living Plus schemes, Weavers Court, based in Diss.

You can view the facilities and see inside the accommodation by click on the video on the left.

Missed appointments



Please help us to help you by ensuring that you keep to your booked appointment times for maintenance and servicing. Each month we sadly have hundreds of instances where tenants are not at home during their appointment times. In June, we had 239 missed appointments which is over 8% of all appointments.

For your own safety it is crucial that we service gas appliances each year. Please help us to keep you safe by sticking to your appointment time or contacting our Customer Contact Team on 01508 532000 if you need to

rearrange your booking. We understand that sometimes appointments need to be changed due to unforeseen circumstances. We can then use that time slot for another tenant.

It is also really important that we have your current contact details. If your telephone number or email address changes, please let us know by calling us or emailing info@saffronhousing.co.uk.

Tenancy & Independent Living Skills workshops

Your Own Place CIC are hosting more Tenancy & Independent Living Skills workshops, in partnership with Independent East (an informal alliance of five community-focused housing associations in the East of England).

The workshop allows you to learn new skills, refresh any skills you already have and meet new people and will cover a number of topics such as - saving and budgeting, self-care, wellbeing, digital skills and many more.

The FREE workshops are a mixture of face to face and digital. You can find out more about the workshops by watching the below video with Surya Campbell, Operational Manager at Your Own Place.



The next workshops available are:

- **26th, 27th, 28th July – Long Stratton (Victory House, Chequers Road, Long Stratton, NR15 2YA).**
- **9th, 10th, 11th August – King’s Lynn,(Providence Street Community Centre, Providence St, King’s Lynn PE30 5ET)**

They have also just set up a new workshop called ‘Sub19’ for 16-19 year olds, taking place on the **23rd, 24th, 25th August – 23 Johnson Place, Norwich NR2 2SA.**

Find out more below or visit the Your Own Place page [here](#).



WHAT'S IT ABOUT?

Our workshops are about sharing information and hearing about what you know. Less writing. More fun.

- Housing and your options
- Money - savings, benefits and everything in between
- Debt and how to manage it
- Personal safety
- Landlord and tenant responsibilities
- Digital skills
- Support networks and community
- Self care and wellbeing

Copyright © All Rights Reserved - Your Own Place CIC 2021

YOUR OWN PLACE WORKSHOP

DESIGNED AND DELIVERED TO THOSE 16 - 19

- Own your money management
- Expand your knowledge
- Inform yourself about the rights and responsibilities of living in your own place
- Meet others your age and pick up next step skills

WHAT'S IN IT FOR ME?

- **Certificate** on completing the workshop
- Opportunity to **meet and chat** to people in similar situations
- Workshop **tools** and information to take home
- **Free food** (winner!) and assistance with **travel**
- **Zero judgement**

Workshop in the centre of **Norwich**

August 23, 24, 25th 2022
10am - 4pm each day





FOR MORE INFO

yourownplace.org.uk

 [@yourownplace_](https://www.instagram.com/yourownplace_)

 [@yourownplace](https://twitter.com/yourownplace)

 [yourownplacecic](https://www.facebook.com/yourownplacecic)



Community Foundation Project Grants

Our Community Foundation allocated almost £50,000 of funding to 13 projects which aim to increase community engagement or provide training and educational activities.

Over the last couple of months, we have been visiting local groups and not for profit organisations across Norfolk and Suffolk who have benefitted from a Community Foundation grant. They are:

- Hethersett Bowls Club - they received a £1000 grant and used the money along with other donations from local councillors to replace their green ditches.



- Burston and Shimpling Parish Council - were awarded £5000, with which they purchased new fitness trail equipment and several park benches.



- Morley Village and Sports Hall - received a £5,000 grant and were able to create a communal outdoor meeting space with nine recycled material picnic tables, two of which are wheelchair accessible. The new space is the perfect place to meet up and enjoy their weekly Street Food Events, book for a children's party or enjoy one of their forthcoming craft workshops.



If you have any suggestions or projects for the Foundation, our **Grant Window for 2022 is now open** and we can start to consider applications from our communities.

The deadline for applications to reach us is the **31st August 2022**, you can find out more on our website [here](#).

Compliments

We are always looking for feedback and trying to improve the services we offer to our tenants. If you have a suggestion or would like to leave a compliment for a job well done, you can use the form on our 'Get in touch' website page [here](#).

Here are some compliments we've received from our tenants over the last couple of months:



"We wanted to write to express our overwhelming gratitude for your generosity in renting us this property.

We never thought we would have the security of our very own home."



"You've shown nothing but compassion and understanding towards our situation.



And we've never felt judged, if anything you've always given a listening ear that gives options, not opinions."