

In an emergency

If you or someone else is in immediate danger, call 999. If you cannot speak on a mobile phone after calling 999, follow the operator's instructions and use the Silent Solution where appropriate.



Report abuse to us



info@saffronhousing.co.uk



01508 532000



www.saffronhousing.co.uk/advice-and-support/domestic-abuse/

Help us improve our support

We are continuously looking at how we can improve the support we provide to tenants or residents experiencing domestic abuse.

We recognise that survivors' experiences and views are extremely important in helping us understand what works well, where barriers may exist and what we could do differently.

If you have received domestic abuse support from us and would like to provide feedback, share your experience or have a discussion about how our services could be improved, please contact us at:

jhoye@saffronhousing.co.uk

You do not need to provide more information than you are comfortable sharing. Any feedback will be treated sensitively and used to help shape and improve future domestic abuse support.



Domestic abuse support at Saffron Housing

Domestic abuse

Domestic abuse can affect anyone, regardless of age, gender, sexuality, disability, ethnicity, religion or background.

Domestic abuse is not limited to physical violence. It can include controlling or coercive behaviour, threats, intimidation, stalking, harassment, sexual abuse, emotional or psychological abuse, and financial or economic abuse. It can happen between partners, ex-partners or family members.

How can we support you?

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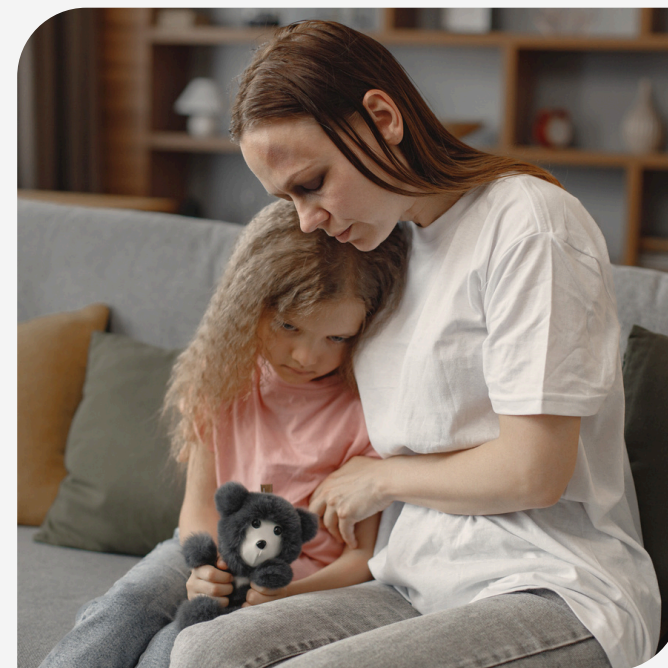
You can speak to us safely

You can tell any Saffron employee if you are experiencing domestic abuse or if you are worried about someone else.

We understand that it may not always be safe to speak openly. Please tell us the safest way for us to contact you, and whether there are times, phone numbers, email addresses or addresses that we should not use.

Where possible, conversations will take place privately and confidentially.

There may be circumstances where we need to share information to protect you, a child or another person from serious harm. Where it is safe and appropriate, we will explain this to you.



Children and domestic abuse

Children who see, hear or experience the effects of domestic abuse are recognised as victims of domestic abuse in their own right.

If children are involved, we will consider their safety and wellbeing as part of the support we provide.

