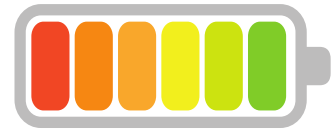


# Safe use of Battery-Powered Equipment in the Home



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This safety notice is designed to help you use battery-powered equipment safely in your home. Devices such as mobile phones, tablets, e-scooters, cordless tools, toys, and other rechargeable products can pose a fire risk if not used or charged correctly.

## Common battery hazards

- Overheating due to faulty or damaged batteries
- Using incompatible or damaged chargers
- Charging on beds, sofas, or near flammable materials
- Devices left charging overnight or unattended
- Replicate ('knock-off') or poor-quality devices.

## Buying battery devices safely

- Always buy from reputable retailers
- Check for CE or UKCA safety marks
- Avoid very cheap or unbranded products sold online
- Look for items that meet British or European Safety Standards.

## Safe charging and usage

- Always use the charger provided by the manufacturer
- Place devices on a hard, flat surface while charging
- Never charge on soft furnishings like beds or sofas
- Unplug devices when charging is complete
- Keep batteries away from direct sunlight or heat sources
- Do not charge batteries overnight or when you're not home.

## What to look out for

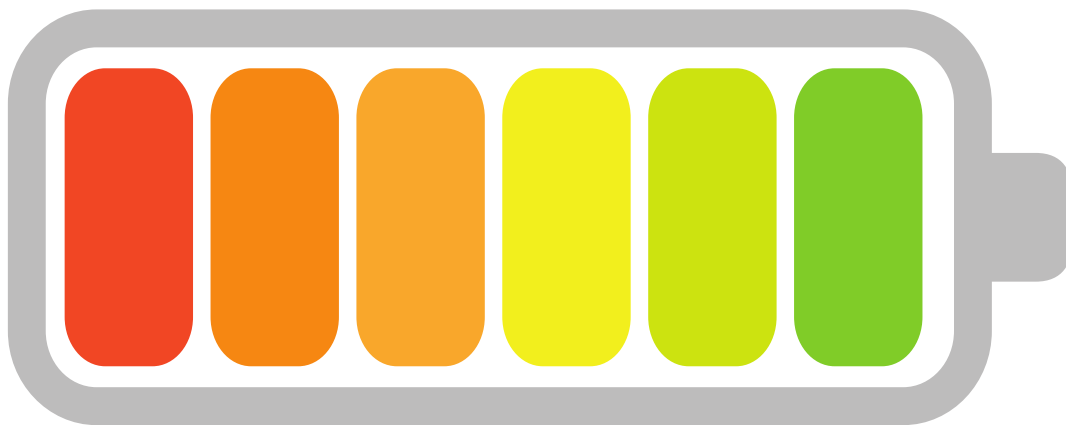
- Batteries swelling, leaking, or producing an unusual amount of heat
- Burn marks around device ports or cables
- Devices that fail to charge properly or get hot quickly
- Strange smells or smoke during use or charging.

## What to do if you're worried


Stop using the item immediately and unplug it. Report any concerns to us using the contact details below. If there is any sign of fire, smoke, or danger, call 999.

Your safety is our priority. Please take care when using or charging battery-powered equipment.

For more advice or to discuss safer options, please contact us using the details provided below.



### Contact us:

 01508 532000

 [info@saffronhousing.co.uk](mailto:info@saffronhousing.co.uk)

We will offer INTRAN translation services for those who do not have English as a first language. We have access to Language Line, a telephone interpreting service incorporating over 100 languages.