



Ogden Close - Wymondham



VAT No: 831 2392 50 Company Registration No:04740454
Registered Charity No: 1103896
Registered Office: Saffron Barn Swan Lane Long Stratton
Norfolk NR15 2XP



Supported Housing

Saffron Housing Trust
Saffron Barn Swan Lane Long Stratton Norfolk
NR15 2XP
Telephone: 01508 532090 Fax: 01508 531166

Sheltered Housing - providing independent dwellings for people who need support.

Sheltered housing means having your own flat or bungalow in a block, or on a small estate, where all the other residents are older or disabled people who need support. With a few exceptions, all developments or 'schemes' provide independent, self-contained homes with their own front doors.

There are many different types of scheme. They usually contain between 15 and 70 properties, and range in size from 1 to 2 bedroom flats or bungalows.

Properties in most schemes are designed to make life a little easier for people - with features like raised electric sockets, walk-in showers, and so on. All properties are linked to an emergency alarm service (sometimes called 'community alarm service') to call help if needed.

Schemes are covered by Scheme and Community Managers whose job is to manage the development and help arrange any services residents need. Managed schemes will also usually have some shared or communal facilities such as a laundry, a lounge for residents to meet in and a garden.

Saffron Housing Trust has sheltered housing schemes throughout South Norfolk.

Each Sheltered Scheme offers a supportive environment to residents who live in their own self contained accommodation based around communal facilities.

Saffron Sheltered Housing Schemes

For more information please ring the relevant Scheme

Brooke,

Churchill Place, NR15 1LQ, 01508 558586

Diss,

Clare House, IP22 4NZ, 01379 640620

Thomas Manning Road, IP22 4HL, 01379 652793

Oak Tree Place, IP22 4PP, 01379 642589

Ditchingham,

Scudamore Place, NR35 2QT, 01986 893483

Harleston,

Mendham Close, IP20 9DF, 01379 854017

Hempnall,

Millfields, NR15 2NE, 01508 498583

Hethersett,

Marion Roberts Court, NR9 3ES, 01603 811450

Loddon,

Davy Place, NR14 6JP, 01508 528093

Long Stratton,

Depwade Court, NR15 2XY, 01508 532312

Trowse,

The Dell, NR14 8TL, 01603 623145

Wymondham,

Jubilee Place, NR18 0PS, 01953 601382

Ogden Close, NR18 0PE, 01953 604530

Home Options

Home Options lets you apply for the housing option of your choice instead of having to wait for an offer from one of the three councils in the partnership (South Norfolk, Norwich City or Broadland Council).

All properties are advertised on the Home Options website, through public access computers in libraries across the district, on digital television and in a weekly newsletter that you can pick up. A range of other housing options may also be available that you can apply for.



Churchill Place Booke

Applying or bidding for properties

If you need help with Home Options, please either contact South Norfolk Council on 08081682222 or Saffron Supported Housing on 01508 532090

Floating Support Service for Older People living in Saffron Housing properties

This is a service that provides support to meet an individual's needs

A referral can be made for any tenant of Saffron Housing who meets the eligibility criteria and requires the level of support available.

This service provides low level floating support to people with a wide a range of vulnerabilities. Housing support services cover practical measures such as:

- Help finding other accommodation
- Signposting to local community organisations
- Supervision and monitoring of health and well being
- Help in setting up a tenancy
- Help with safety and security
- Developing budgeting/domestic/life skills
- Counselling and emotional support
- Advice, advocacy and liaison with other agencies

For more information please call 01508 532090



Davy Place Loddon

Frequently Asked Questions

What happens when the Scheme and Community Managers are not on duty?

When the Scheme and Community Managers are not available, all emergency calls that you make are linked to the Alarm Centre. Staff there will respond appropriately to your call.

Can I have visitors to stay with me?

Yes you can have visitors to stay with you and some schemes have Guest Rooms for relatives and friends to use for short stays.

Can I keep a pet in Sheltered Accommodation?

Apart from the schemes with communal corridors (as in blocks of flats) you can keep a pet. However as the staff cannot accept responsibility for the pets, a pet contract must be completed to ensure the welfare of a pet should a tenant be hospitalised or be away for any length of time.

There is no objection to keeping caged birds or fish in an aquarium in any of the schemes. A pet contract will still need to be completed.

How much rent will I have to pay?

Rent varies from Scheme to Scheme. Details will be provided when an offer of tenancy is made.

The total charge will be made up of the following:

- Rent
- Sheltered Charge
- Repairs and Maintenance to communal areas
- Grounds Maintenance
- Communal Utilities
- Cleaning
- Staff
- Administration Charge
- Support Services

Can I look around a Sheltered Scheme before I make a decision to move?

Yes. Please ring through to the Scheme to make arrangements with a Manager.

What is Sheltered Housing?

Sheltered Housing offers a supportive environment to residents who live in their own self contained accommodation based around communal facilities.

Residents can join in various social events.

A Scheme and Community Manager is available to make weekday contact to check on wellbeing.



Oak Tree Place Diss